

2. Seven (7) agencies projected salary percentages that exceeded the 67.5% of SCVP, including four (4) that have received funding for several years;
3. Staff in all of these agencies provide direct service to their clients and do more than general administrative assistance;
4. SCVP does receive the largest percentage of their total funding from Seminole County Government. In respect to this, however, it should also be noted that this agency's total budget is the second smallest of all agencies recommended for funding;
5. Of great significance to the review team is the service this agency provides to Seminole County in fulfilling their roll as lead agency for ESF 15 (Volunteers and Donations). The tornado that struck Seminole County in early November, and the threat of severe thunderstorms throughout Central Florida on November 16th following significant damage of that system throughout the Gulf Coast region the previous day, demonstrates the suddenness of significant weather events and the need to be ready to respond quickly. SCVP has always responded quickly and performed extremely well in these circumstances.

Staff is therefore recommending that the Board of County Commissioners approve the recommendation to maintain the currently level of funding for Seminole Community Volunteer Program, Inc. at \$85,000.00. Staff will include in their mid-year report to the County Commission a proposal for reducing dependence on County funding to be applied to all agencies. Staff will work with SCVP specifically to identify other resources to lessen their dependence on County funding.

Attachments:

1. Summary of Seminole Community Volunteer Program, Inc. Contributions to the citizens of Seminole County.
2. Spreadsheet with agency's funding request as percent of total budget and agency staff salaries as percentage of total budget.
3. Spreadsheet with revenue sources for each agency that applied for funding.

Seminole Community Volunteer Program, Inc. (SCVP)
Sponsors of
Retired & Senior Volunteer Program, Inc.
Seminole Volunteer Center

SCVP mobilizes people and resources in Seminole County to deliver creative solutions to community problems. SCVP/RSVP works with agency partners to develop short and long term, episodic and one-time opportunities and projects, matching the talents and skills of volunteers with the needs of the agencies.

SCVP goals are to inspire, connect, engage and support volunteers who make a difference in our community, enable seniors to remain active and involved, ensure a more disaster aware, ready and resistant community and engage more seniors, businesses, community members and youth in volunteer service. Our objectives are to connect people with the opportunity to serve, build the capacity for effective local volunteering, promote volunteering and participate in strategic initiatives that mobilize volunteers.

SCVP promotes community-wide planning and cooperation among businesses and community agencies, facilitates volunteering, publicizes opportunities for service by individuals, groups and enterprises, assist in recruiting prospects, sponsor special events and volunteer recognition programs.

- Staff members 3

SCVP provides three major functions:

1. Emergency Support Function – 15

Charged by Seminole County Public Safety, Office of Emergency Management with the responsibility for managing and coordinating unaffiliated volunteers during and after a disaster, working with other support agencies in the Emergency Operations Center to ensure coordination and availability of resources; providing volunteers to handle goods and assist in transferring resources to proper locations; assigning and tracking all pertinent information on volunteers and their hours to assist meeting the county match required for FEMA reimbursement.

SCVP is responsible for the set up and operation of a Volunteer Reception and Mobilization Center after a disaster. The Reception and Mobilization Center is designed to receive, register, screen, provide safety orientation and place spontaneous volunteers as requested by relief and response agencies and respond to the needs of citizens. SCVP volunteers trained to serve as reception center staff.

SCVP has been designated at the coordinating agency for Seminole County Citizen Corps, to bring together volunteers and first responders to promote the concept that everyone has a role in making their communities safer, stronger, and better prepared.

Currently recruiting, engaging and training volunteers to become affiliated with response agencies prior to a disaster to expedite community response and recovery.

2. **Volunteer Center** - connects volunteers with opportunities to serve. Engages volunteers to assist county agencies and non-profits meet their missions. Individuals, families, student groups, corporate, civic and faith based groups connected with agencies to complete 226 projects.

3. **Retired & Senior Volunteer Program, Inc.** - RSVP's purpose is to meet the unmet human, educational, environmental and public safety needs in the community without displacing existing workers. Community needs are assessed through surveys, staff participation on community committees or meetings with community service partners, focusing on the areas in SCVP's mission.

RSVP provides opportunities to senior citizens to share their time, experiences, abilities and skills in responding to a wide variety of critical community needs, while enabling the seniors to remain active and involved in their community.

October 1, 2005 – September 30, 2006

| | |
|--|----------------------|
| Volunteer Hours RSVP | 133,620 |
| Volunteer Hours SVC | <u>18,893</u> |
| 2005 – 2006 Total Volunteer Hours 10/01/05 – 09/30/06 | 152,153 |

Value of volunteer time (according to Independent Sector \$18.04) value of service of volunteers to Seminole County \$2,744,840,12)

Even if using minimum wage (\$6.00) as an estimate of the value of this volunteer time, \$912,918.

In order to gain this much manpower for non-profit or public agencies, 73 additional employees would be needed. Even if paid minimum wage of \$6.00 per hour were paid, the cost to agencies or the county annually would be \$911,000 before benefits or the infrastructure to manage those employees.

| | |
|--|--------------------|
| Volunteers serving from 10/01/2005 – 09/30/2006 | 2,812 |
| New Volunteers RSVP | 248 |
| Volunteer Center | <u>1438</u> |
| Total New Volunteers 05 – 06 | 1686 |

Trainings, capacity building and outreaches conducted - 92 new volunteer coordinator orientation and trainings for agency partners, disaster preparedness for citizens, 7839 citizens reached. Distributed 1939 applications to citizens for register special needs shelters.

Engaged and trained senior citizens at Bram Towers to adopt a floor monitor program to check on each other and be utilized in case of an emergency event. SCVP is currently replicating this program with Palm Valley and The Forest mobile home communities.

Agencies receiving capacity building volunteer services

- | | |
|--|--|
| American Red Cross ** | American Cancer Society ** |
| Harbor Literacy and Tutoring Center | State of Florida Sem County Extension Svc |
| Habitat for Humanity | Orlando Regional - South Seminole Hospital |
| Florida Hospital Altamonte | Central Florida Regional Hospital |
| Christian Sharing Center | Salvation Army |
| Seminole County Public Schools | Harvest Time International |
| Kids House | Central Florida Zoo |
| Sanford Christian Sharing Center | Meals on Wheels, Etc. |
| Seminole County Legal Aid Society | Seminole Community College – ESOL |
| AARP Tax Service | Seminole Community College – Learning Partners |
| Seminole County Student Museum | Harvest Time International |
| Altamonte Springs Library | Childrens Right Foundation |
| Christian Help | Habitat Thrift Store |
| Hospice of the Comforter | Seniors Vs. Crime |
| SPCA of Central Florida | SHINE (Serving Health Insurance Needs of Elders) |
| TRIAD/SALT | Wekiwa Springs State Park |
| Seminole Community College Volunteers | Senior Centers throughout Seminole County |
| Seminole HEART | Central Florida Dream Center |
| Girls and Boys Town | CCE Friendly Visitor Program ** |
| Special Olympics ** | State Attorney’s Office |
| City of Casselberry Parks and Recreation | Altamonte Springs Police Department |
| Sanford Police Department | Lighthouse Central Florida ** |
| Altamonte Springs Library | Casselberry Chamber of Commerce |
| Lakewatch Seminole County | Oviedo Police Department |
| Seminole County Friends of Abused Children | Citizens Corps |
| Seminole County United | |

Coordinates with the following departments within Seminole County Government:

- | | |
|--------------------------------------|-----------------------------------|
| Public Safety – Emergency Management | Animal Services |
| Environmental Services | Watershed Action Volunteers |
| Health Department | Community Assistance |
| Natural Lands | Sheriff’s Department |
| Soil and Water Conservation District | Seminole County Extension Service |

** Tri- or multi-county agency, serves Seminole County citizens. Services of SCVP volunteers are provided in Seminole County to support these agencies’ projects such as Relay for Life.

Grants written and received: \$15,000 - \$25,000 = \$40,000

Points of Light Foundation - \$15,000 to engage the faith community in capacity-building to prepare for future disasters by the Points of Light Foundation & Volunteer Center National Network. Established partnerships to provide support for County Points of Distribution for water, ice, tarps and MRE’s following a disaster.

Volunteer Florida – Emergency Prevention and Readiness Outreach (EPRO) – \$25,000 - One of 11 grants Statewide awarded to all Florida residents have equal access to disaster preparedness information. provide preparedness and readiness information and strategies to those disabled or senior. provide critical disaster preparedness and mitigation information to residents for whom language, culture or disability are barriers to communication or action.

- Created a CD with disaster preparedness information in both English and Spanish for distribution to blind citizens to use with their computer screen readers. Utilized volunteers to record the information to create audio CD's with same information.
- WMFE broadcast the SCVP created preparedness information read by an RSVP volunteer.
- Five training sessions to no- and low-sight clients at Lighthouse Central Florida for their new students on disaster preparedness.

Most recent audit indicates management and general equals 10.02% of overall budget. Staff members are critical to program implementation and success.

Groups: 39 groups participated during the last year: 5 corporate, 8 faith based, 16 high school and college and 10 civic.

Groups and individual volunteers to assist with 226 projects. Examples of projects include:

Build and re-build ramps for needy senior citizens
Pressure wash and paint houses for needy seniors
Sorting and packing donations for Harvest Time International, and Sharing Centers
Cleaning debris from seniors or disabled citizens homes and yards
Health Department back to school physicals and immunizations
Step Up Florida fitness event
Seminole United Christmas for Kids holiday party
Gift-wrapping for Kids House at Mall between Thanksgiving and Christmas
Food Safety Days
Health Department annual flu shot programs
Volunteers for disaster drills and exercises, train derailment drill,
Environmental projects, storm drain marking, invasive plant harvesting
Fundraising activities to assist agency partners
Prepare newsletters for mailing, materials for classes or conferences to assemble,
Crime Prevention Days
Registering needy families for holiday food and gifts, Salvation Army, Seminole County United

SCVP provides mileage reimbursement benefit for needy senior citizens to empower volunteerism among those who would not be able to financially otherwise. The maximum is \$20

per month, payable quarterly, but for many volunteers it is the difference between remaining at home and getting out and interacting with people and making a difference in their community.

All these services and projects are coordinated by three staff members with support of volunteers.

Community Need: Seminole County needs to engage more citizen volunteers disaster related service.

When a disaster strikes, emergency management and voluntary agencies automatically mobilize. Each has a specific role to help ensure a community's successful response to and recovery from the disaster's devastation. Yet, one element within the present system continues to challenge this process: the volunteers.

By utilizing SCVP to handle volunteers in a disaster or emergency, first responders can fulfill their duties without the added responsibility of managing volunteers. Our experience in volunteer coordination can manage volunteers, to ensure meaningful and quality volunteer experiences. Voluntary organizations that are active in disasters can quickly and appropriately direct volunteers who became affiliated through mitigation and preparedness activities to additional areas of need in the disaster cycle.

SCVP employees have been trained to recruit volunteers to participate in exercises and drills and further encourage their participation by offering training for preparedness and response services. Volunteers are needed to manage and assist at shelters, distribute water, food, ice and tarps at points of distribution, assist at the volunteer mobilization center, assist food and clothing centers collect sort and distribute items to survivors.

Volunteers are needed by preparedness, response and recovery agencies. In interviews conducted in May 2006, with these agencies, 100% need more citizens engaged in preparedness, response and recovery service. Agency comments included: Emergency Management: "In a disaster volunteers are essential to response and recovery in Seminole County. No Way to respond without the assistance of volunteers." Salvation Army stated, "SCVP volunteers are essential, especially during disaster." American Red Cross responded, "Volunteers are what's making us able to meet our mission. We couldn't function without your volunteers."

Ensuring that sufficient volunteers are recruited, trained and engaged before a disaster strikes allows us, as a county to respond more efficiently and effectively when an event occurs and prevents a disaster within a disaster.

Community Need: Non-profit and public agencies in Seminole County need volunteers to help them meet their missions.

Non-profit organizations and public agencies that excel in serving clients realize they cannot hire enough expertise to meet the needs of their clients and achieve their missions fully. To succeed, concerned people must be encouraged to donate their time in significant roles.

Through the use of volunteers, programs can stretch limited resources to provide or improve services to more citizens. As the need for services in the community increases, non-profit and public agencies are looking to volunteers increasingly to assist them to meet their mission. Volunteers are provided to agencies that provide critical and essential community needs. The need to recruit, enroll, interview and refer volunteers to our partnering agencies is continual due to attrition.

In a survey conducted in May 2006 with Seminole County agencies utilizing SCVP volunteers, 100% of partner agencies responding reported needing volunteers to assist them meet their mission, 93.2% reported the use of SCVP volunteer improves the delivery of services to clients, 89.8% reported being able to increase the number of clients served, and 96.6% report SCVP volunteers increase the quality of services they are able to provide to clients and citizens.

Agencies surveyed indicated the utilization of SCVP volunteers allowed them to serve a total of 284,303 clients who were recipients of service in the past year.

Community Need RSVP: Senior citizens need to remain active and involved.

Seniors face a variety of challenges. As people age, they are more likely to find themselves socially isolated. They have retired from work and lost this social interaction, their families are busy with work and their own responsibilities, or they may have been widowed. Seniors who are active and connected in our community are healthier, physically, mentally and emotionally. Older adults who volunteer are living happier and healthier lives. Findings support the perspective that volunteering is important in the larger context of successful aging.

Compared to those who did not volunteer, a study found the volunteers had better assessments on three measures of well-being: functional status, self-rated health and depression. It also didn't matter how many organizations or the type of organizations for which the seniors volunteered; the act of volunteering was the important thing. (Source: Florida State University researcher, Jim Hinterlong, an assistant professor of social work and an affiliate at FSU's Pepper Institute on Aging and Public Policy.)

Researchers have debated the reasons behind the connection between volunteering and improved health. Some suggest the connection can be traced to the social interaction that comes with volunteer work. Hinterlong and his colleagues suggest that this is not the only explanation. "Volunteering has an effect beyond increasing the number of friends," the researchers concluded. "From the role enhancement perspective, the volunteer role may augment power, prestige and resources, and it might heighten the sense of identity." (Source: Florida State University researcher, Jim Hinterlong, an assistant professor of social work and an affiliate at FSU's Pepper Institute on Aging and Public Policy.)

Not to be overlooked are our "frail senior volunteers" whose service includes socialization through craft group gatherings to hand make items needed by community agencies. These volunteers' service involves the tedious work of handcrafting the thousands of items that are donated to our partnering agencies. They sew, knit and crochet turbans and hats for women who

have lost their hair due to cancer, baby layette items for clients in the Healthy Start Program as well as items for hospital patients and nursing home residents. Through our community partnerships, and through Gifts in Kind, we are able to provide materials needed by these volunteers to handcraft these items needed by agencies, get together with their peers for socialization while they create the items and make a difference to the community.

In a survey conducted with SCVP volunteers, 90.4 % indicated remaining active is a benefit of their volunteer service with SCVP. 85.2% report their volunteer service makes them look forward to each new day, 93.1 report their volunteer service gives them the opportunity to give back to their community, and 92.4 feel a sense of accomplishment by volunteering through SCVP.

Duplication of Services: Many agencies SCVP provides volunteer recruitment and placement services for do not have a staff person dedicated exclusively to volunteer coordination, but is an added piece of the job description of a program's staff. Our staff is dedicated and trained to work with volunteers to assist them find the best opportunity to meet their needs. Agencies call upon us to provide volunteer assistance for projects that they may otherwise be delegated to staff to perform. This allows the agencies to continue to serve their clients. **No other agency in Seminole County provides these services.**

Program Summary:

If SCVP is allocated funding from the CSA partnership grant, we will recruit, engage and refer volunteers to assist and serve with agencies other than our own, which builds capacity for the agencies volunteers choose to serve without additional cost.

Placements are based upon the interests, skills, availability and experience of volunteers with the needs of non-profit and public organizations in Seminole County. Many volunteers choose service with more than one agency. Some wish to serve in an on-going basis, others wish to serve short-term or only on a one-time opportunity. Some volunteers choose to be placed on our "on call" list for special projects.

SCVP staff members recently completed a volunteer management training series created by the Points of Light foundation to address the issues surrounding setting up and managing a volunteer program. Staff members will work with agencies utilizing volunteers to ensure a high quality experience for both the agency and the volunteer. Our agency is aware of the evolving styles of volunteers: on-going, workplace, episodic, transitional and realize each requires unique interview and placement strategies.

SCVP builds the capacity for volunteering in Seminole County by connecting volunteers with agencies needing their time, talents and skills. SCVP works with agencies to assist them develop opportunities that will be engaging and meaningful for volunteers.

Prior to hurricane season, SCVP recruits and trains volunteers to assist in the various stages of disaster, preparedness, response, recovery and mitigation. Although we were fortunate not to experience last year or so far this year, the number of hurricanes we suffered from in 2004, we are still working with victims of those hurricanes to put the pieces of their lives and homes together.

We also know the need to train volunteers to be ready to mobilize to assist response agencies continue, whether we experience a severe season or not. We are partnering with Seminole County Emergency Management, American Red Cross, and Salvation Army to ensure the public is aware of the need to prepare themselves for at least 72 hours and to engage volunteers to assist these agencies if a hurricane, tornado, wildfire or other emergency occurs.

Seminole County Emergency Management has just re-written their plan for County Points of Distribution (CPODS) for water, ice, tarps and food following a disaster. These functions were handled by off shift first responders in 2004. SCVP is recruiting and training volunteers from the faith community to "Adopt CPODS" to distribute these commodities and allow off shift first responders necessary time off.

In a proclamation issued for National Volunteer Week in April, 2006, President Bush praised the dedication of America's 65 million volunteers and urged more Americans to help their neighbors in need and serve a cause greater than themselves. "Our Nation is a force for freedom and prosperity, and our greatness is measured by our character and how we treat one another," said the President. "During National Volunteer Week, and throughout the year, we appreciate the millions of volunteers across America and strive to be a more compassionate and decent society. The President urged Americans to find information about volunteer opportunities in their own hometowns.

"Volunteers are the lifeblood of our nation. Schools, hospitals, shelters, parks - organizations of every type in every community depend on the time and talent of volunteers," said David Eisner, CEO of the Corporation for National & Community Service. "When nature showed its worst in the Gulf, America showed its best, with an unprecedented outpouring of volunteer compassion that continues to this day. As we pay tribute to volunteers this week, we must redouble our efforts to engage more Americans in serving their communities and country."

Seminole Community Volunteer Program

Supporting Seminole County

Report compiled by Alan Harris
Seminole County Emergency Management

Department of Public Safety

•Animal Services

- Train new volunteer coordinator for Division in volunteer management practices
- Provide support staffing for special events

•Emergency Management

- Staff ESF -15 Volunteers / Donations desk
- Provide support staffing for special events
- Liaison with Volunteer Organizations Active in Disasters (VOAD)
 - Citizen Corps lead organization
- Recruit volunteers for Community Emergency Response Team
 - Staff / Manage Volunteer Reception Centers after disasters
- Encourage and promote additional training and service opportunities to keep volunteers engaged during non-disaster times
 - Provide volunteer support staff for special projects
 - Promote disaster preparedness projects
- Support Seminole HEART (Seminole County's unmet needs coalition)

County Request and Staff Salaries as Percentage of Budget

11/16/2006

| Funding Year | Agency | Total Budget | County Resquest | % of Total Budget | Total Staff | Staff Salary | Salary as % of Budget |
|----------------|--|------------------|-----------------|-------------------|-------------|-----------------|-----------------------|
| 2006/07 | | | | | | | |
| | Harvest Time International | \$77,234,000.00 | \$20,000.00 | 0.0% | 23 | \$569,200.00 | 0.7% |
| | Hospice of the Comforter | \$27,636,722.00 | \$30,000.00 | 0.1% | 300 | \$14,446,685.00 | 52.3% |
| | School Readiness Coalition | \$20,649,124.00 | \$85,000.00 | 0.4% | 6 | \$330,721.00 | 1.6% |
| | Community Based Care of Seminole | \$12,441,022.00 | \$50,000.00 | 0.4% | 16 | \$1,094,577.00 | 8.8% |
| | Intervention Services INC | \$9,637,944.00 | \$306,050.00 | 3.2% | 208 | \$6,128,455.00 | 63.6% |
| | United Cerebral Palsy | \$9,242,956.00 | \$20,000.00 | 0.2% | 235 | \$95,180.00 | 1.0% |
| | Boys & Girls Clubs of Central Florida, Inc. | \$6,497,066.00 | \$140,000.00 | 2.2% | 273 | \$4,840,783.00 | 74.5% |
| | Visiting Nurse Association of Central Florida, Inc | \$4,600,000.00 | \$25,000.00 | 0.5% | 125 | \$3,080,000.00 | 67.0% |
| | Second Harvest Food Bank | \$3,760,307.00 | \$10,000.00 | 0.3% | 44 | \$1,924,942.00 | 51.2% |
| | Lighthouse Central Florida | \$2,377,133.00 | \$30,000.00 | 1.3% | 32 | \$1,639,893.00 | 69.0% |
| | Meals on Wheels, Etc., Inc. | \$2,197,481.00 | \$225,000.00 | 10.2% | 48 | \$1,071,056.00 | 48.7% |
| | Seminole Work Opportunity Program | \$1,839,393.00 | \$20,000.00 | 1.1% | 21 | \$1,044,643.00 | 56.8% |
| | Jewish Family Services of Greater Orlando, Inc. | \$1,712,892.00 | \$15,000.00 | 0.9% | 23 | \$1,047,518.00 | 61.2% |
| | Christian Sharing Center, Inc. (The) | \$1,474,000.00 | \$75,000.00 | 5.1% | 21 | \$309,000.00 | 21.0% |
| | Kids House | \$1,302,000.00 | \$120,232.00 | 9.2% | 17 | \$836,563.00 | 64.3% |
| | Seminole County Healthy Start Coalition, Inc. | \$1,220,828.00 | \$20,000.00 | 1.6% | 7 | \$267,817.00 | 21.9% |
| | The Center For Affordable Housing | \$1,214,150.00 | \$35,000.00 | 2.9% | 8 | \$470,050.00 | 38.7% |
| | Seminole Co. Victim's Rights Coalition (Safehouse) | \$1,018,418.00 | \$90,000.00 | 8.8% | 23 | \$699,143.00 | 68.6% |
| | Pathways To Care, Inc | \$998,990.00 | \$10,000.00 | 1.0% | 19 | \$524,815.00 | 52.5% |
| | Big Brothers Big Sisters of Central Florida | \$956,253.00 | \$25,000.00 | 2.6% | 14 | \$703,588.00 | 73.6% |
| | Community Services Network (CSN) | \$890,224.00 | \$20,000.00 | 2.2% | 18 | \$685,202.00 | 77.0% |
| | Rescue Outreach Mission | \$490,744.00 | \$25,000.00 | 5.1% | 14 | \$252,500.00 | 51.5% |
| | Salvation Army | \$461,100.00 | \$65,000.00 | 14.1% | 9 | \$294,267.00 | 63.8% |
| | Deaf Service Bureau of West Central Florida | \$390,033.00 | \$10,000.00 | 2.6% | 12 | \$287,137.10 | 73.6% |
| | Alzheimer Resource Center (Development Office) | \$338,726.00 | \$20,000.00 | 5.9% | 7 | \$233,253.00 | 68.9% |
| | Seminole Community Volunteer Program, Inc. | \$210,001.00 | \$90,000.00 | 42.9% | 3 | \$141,721.00 | 67.5% |
| | Elizabeth House | \$180,500.00 | \$50,000.00 | 27.7% | 2 | \$81,422.40 | 45.1% |
| | CATS-CAN | \$178,500.00 | \$75,000.00 | 42.0% | 0 | \$0.00 | 0.0% |
| | Special Olympics | \$87,500.00 | \$20,000.00 | 22.9% | 21 | \$0.00 | 0.0% |
| | 4 Our Cookie | \$83,920.00 | \$41,920.00 | 50.0% | 1 | \$71,720.00 | 85.5% |
| | | \$191,321,927.00 | \$1,768,202.00 | 0.9% | 1550 | \$43,171,851.50 | 22.6% |

Community Service Agency Funding by Revenue Sources

| <i>Funding Year</i> | <i>Agency</i> | <i>Budget</i> | <i>Government</i> | | <i>County Request</i> | | <i>United Way</i> | <i>Individual Contrib.s</i> | <i>Grants/ Found.</i> | <i>Client Fees</i> | <i>Sales</i> | <i>Fund Raisers</i> | <i>Corporate Contribs.</i> |
|---------------------|--|--------------------|---------------------|--------------|-----------------------|-------------|--------------------|-----------------------------|-----------------------|--------------------|--------------------|---------------------|----------------------------|
| <i>2006/07</i> | | | | | | | | | | | | | |
| | 4 Our Cookie | 83,920 | 41,920 | 50.0% | 41,920 | 50.0% | 0 | 2,000 | 2,000 | 0 | 0 | 10,000 | 0 |
| | Alzheimer Resource Center (Development Office) | 338,726 | 57,000 | 16.8% | 20,000 | 5.9% | 0 | 25,900 | 71,500 | 6,155 | 0 | 27,500 | 47,650 |
| | Big Brothers Big Sisters of Central Florida | 956,253 | 57,000 | 6.0% | 25,000 | 2.6% | 165,281 | 92,000 | 70,000 | 0 | 0 | 252,000 | 166,272 |
| | Boys & Girls Clubs of Central Florida, Inc. | 6,497,066 | 3,410,706 | 52.5% | 140,000 | 2.2% | 996,000 | 256,460 | 233,994 | 517,692 | 0 | 704,500 | 298,950 |
| | CATS-CAN | 178,500 | 75,000 | 42.0% | 75,000 | 42.0% | 0 | 27,000 | 0 | 20,000 | 0 | 2,000 | 0 |
| | Christian Sharing Center, Inc. (The) | 1,474,000 | 175,000 | 11.9% | 75,000 | 5.1% | 0 | 185,000 | 105,000 | 0 | 0 | 72,500 | 188,000 |
| | Community Based Care of Seminole | 12,441,022 | 12,271,022 | 98.6% | 50,000 | 0.4% | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Community Services Network (CSN) | 890,224 | 237,350 | 26.7% | 20,000 | 2.2% | 135,000 | 0 | 85,500 | 0 | 0 | 0 | 45,000 |
| | Deaf Service Bureau of West Central Florida | 390,033 | 10,000 | 2.6% | 10,000 | 2.6% | 0 | 68,263 | 25,000 | 0 | 0 | 2,412 | 0 |
| | Elizabeth House | 180,500 | 50,000 | 27.7% | 50,000 | 27.7% | 0 | 20,000 | 76,500 | 0 | 0 | 0 | 18,000 |
| | Harvest Time International | 77,234,000 | 20,000 | 0.0% | 20,000 | 0.0% | 0 | 946,000 | 0 | 0 | 1,286,000 | 0 | 75,000,000 |
| | Hospice of the Comforter | 27,636,722 | 24,996,809 | 90.4% | 30,000 | 0.1% | 0 | 702,000 | 266,000 | 108,000 | 0 | 0 | 0 |
| | Intervention Services INC | 9,637,944 | 374,050 | 3.9% | 306,050 | 3.2% | 0 | 22,000 | 163,365 | 0 | 0 | 650,000 | 225,000 |
| | Jewish Family Services of Greater Orlando, Inc. | 1,712,892 | 55,000 | 3.2% | 15,000 | 0.9% | 145,019 | 204,748 | 304,024 | 78,000 | 25,000 | 383,096 | 94,000 |
| | Kids House | 1,302,000 | 772,819 | 59.4% | 120,232 | 9.2% | 0 | 25,000 | 20,000 | 0 | 0 | 195,000 | 22,000 |
| | Lighthouse Central Florida | 2,377,133 | 1,339,523 | 56.4% | 30,000 | 1.3% | 150,000 | 360,110 | 250,000 | 75,000 | 0 | 200,000 | 0 |
| | Meals on Wheels, Etc., Inc. | 2,197,481 | 1,092,080 | 49.7% | 225,000 | 10.2% | 75,000 | 40,000 | 195,000 | 12,000 | 685,756 | 45,000 | 10,000 |
| | Pathways To Care, Inc | 998,990 | 85,000 | 8.5% | 10,000 | 1.0% | 0 | 150,000 | 270,000 | 0 | 0 | 100,000 | 75,000 |
| | Rescue Outreach Mission | 490,744 | 260,810 | 53.1% | 25,000 | 5.1% | 124,075 | 15,000 | 0 | 30,000 | 0 | 60,000 | 100,000 |
| | Salvation Army | 461,100 | 65,000 | 14.1% | 65,000 | 14.1% | 25,000 | 2,500 | 0 | 21,000 | 0 | 2,500 | 500 |
| | School Readiness Coalition | 20,649,124 | 20,511,194 | 99.3% | 85,000 | 0.4% | 120,000 | 0 | 5,000 | 0 | 0 | 0 | 7,500 |
| | Second Harvest Food Bank | 3,760,307 | 449,102 | 11.9% | 10,000 | 0.3% | 370,119 | 215,067 | 717,040 | 1,020,913 | 0 | 114,500 | 246,300 |
| | Seminole Co. Victim's Rights Coalition (Safehouse) | 1,018,418 | 679,045 | 66.7% | 90,000 | 8.8% | 104,962 | 80,000 | 44,300 | 0 | 0 | 25,000 | 16,000 |
| | Seminole Community Volunteer Program, Inc. | 210,001 | 167,834 | 79.9% | 90,000 | 42.9% | 23,059 | 3,300 | 2,500 | 0 | 0 | 4,128 | 1,000 |
| | Seminole County Healthy Start Coalition, Inc. | 1,220,828 | 1,208,073 | 99.0% | 20,000 | 1.6% | 0 | 0 | 6,755 | 0 | 0 | 0 | 5,000 |
| | Seminole Work Opportunity Program | 1,839,393 | 890,000 | 48.4% | 20,000 | 1.1% | 60,000 | 20,000 | 0 | 46,000 | 735,000 | 0 | 0 |
| | Special Olympics | 87,500 | 44,000 | 50.3% | 20,000 | 22.9% | 0 | 4,000 | 25,700 | 0 | 0 | 14,300 | 0 |
| | The Center For Affordable Housing | 1,214,150 | 655,750 | 54.0% | 35,000 | 2.9% | 33,400 | 0 | 0 | 25,000 | 0 | 0 | 0 |
| | United Cerebral Palsy | 9,242,956 | 4,176,824 | 45.2% | 20,000 | 0.2% | 37,800 | 390,075 | 134,400 | 4,184,927 | 0 | 50,000 | 258,930 |
| | Visiting Nurse Association of Central Florida, Inc | 4,600,000 | 4,104,000 | 89.2% | 25,000 | 0.5% | 136,000 | 25,000 | 50,000 | 40,000 | 0 | 10,000 | 0 |
| Grand Total | | 191,321,927 | \$78,331,911 | 40.9% | \$1,768,202 | 0.9% | \$2,700,715 | \$3,881,423 | \$3,123,578 | \$6,184,687 | \$2,731,756 | \$2,924,436 | \$76,825,102 |